

Experience the work with us

We're excited to announce our new Incentive Travel program! In this travel guide you will find information highlighting these exciting destinations. Review the rules and buy-in charts for both qualification methods to assist you with setting production goals to qualify for a well-deserved vacation in 2024.

Qualifying

• There are two qualification options:

- Life Qualification

Issue a minimum of 10 qualifying Life Company policies totaling \$1,500 of first-year commission credit.

• You may further reduce your buy-in through this qualification method with additional Life Company production. Every \$1,500 of Life Company commission credit reduces the buy-in by \$165, which means you can earn a trip on life production alone.

- P&C Only Qualification

Produce a minimum of \$385,000 P&C growth for the long trip or \$190,000 for the short trip.

- Additional increases to your P&C premium volume with Auto-Owners during the campaign period will lower your buy-in cost to travel with either qualification method.
- All Auto-Owners lines of business count toward your P&C premium volume (including Atlantic Casualty and Auto-Owners Specialty Insurance Company business), with the exception of flood insurance and residual market business.
- The buy-in charts in this guide are for a qualified traveler and spouse/guest. Your agency will receive monthly reports from Auto-Owners to track your progress.

at aoins.com under Marketing & Sales → Incentive Travel.

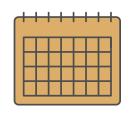




Travel Dates

Rhine River Cruise: July - September 2024

Banff: June - July 2024



Campaign Period

nce Canyon Hike, Banff

December 1, 2022 -February 29, 2024





elcome to your once in a lifetime exclusive Rhine River cruise experience! You will enjoy 8-nights onboard a privately chartered Avalon Waterways cruise ship through one of Europe's most legendary rivers. Avalon is well-known for its superior service, fine cuisine and breathtaking sundeck views. Auto-Owners has chartered two ships that will follow each other throughout your Rhine River adventure to give you an exclusive A-O Trips experience. The sister ships will port together giving you another opportunity to catch up with old friends or meet new ones!

The Rhine River meanders through a landscape dotted with castles, vineyards, and medieval towns. Our leisurely journey along this fabled waterway will take you to the best sites the Rhine has to offer. There will be port activities for our traveler's varying interests, energy and fitness levels. From action-packed experiences and interactive discoveries to traditional sightseeing, you can tailor your port experience to suit your interests and pace.

We will begin our Rhine River cruise experience with embarkation in Amsterdam. After a restful overnight sail, we will port in Nijmegen, Holland. Not only have the Romans left visible traces everywhere from back when Nijmegen was one of their administrative and economic centers, but the city center is filled with lively squares, parks, shopping and an abundance of cafés and restaurants. Our next stop along the Rhine is Bonn, Germany. Bonn is much more than just the former capital of Germany as it enjoys a widespread reputation as a city of the arts. The birthplace of Beethoven, Bonn embodies the joy of classical music.

You will awaken to passage through the dramatic Rhine Gorge – a UNESCO World Heritage site of stunning natural beauty. Take in the 360-degree views from the Avalon's Skydeck while your cruise director guides you through the 40 mile stretch of medieval castles and towns that dot the Upper Middle Rhine Valley. Later in the day we will port in the German winemaking town of Rudesheim. Hike or cable car to the Niederwalddenmal monument for breathtaking views of the town and Rhine river. After exploring the narrow-cobbled lanes and half-timbered houses, enjoy a local Riesling or the famous Rudesheim coffee.

The following day the ship will port in Ludwigshafen. From this port you can reach the quintessential German town of Heidelberg. The Heidelberg Castle along with the Old Bridge are among the most impressive sights to be found in Germany. There will also be options to explore the city of Mainz, known for its old town, with half-timbered houses and medieval market squares.

Our last stop in Germany is Cologne. A UNESCO World Heritage Site, the Cologne Cathedral is likely to leave you speechless as it's a world-class religious landmark and hub of the metropolis on the Rhine. There are 2,000 years of history in Cologne, and visitors here will find everything from Roman towers to Gothic churches to fine examples of modern architecture. If you have a sweet tooth, don't miss the Chocolate Museum and visit to the gift shop. Cologne also offers unique shopping in which you will be sure to find the perfect memento from your trip.

Our trip concludes with two nights aboard the ship in Amsterdam. From port, you can easily walk to explore all this energetic city has to offer. Enjoy the historic buildings, beautiful museums and pleasant ambiance. Go for a boat tour on the canals, stroll through Vondelpark, and go shopping in the city. Amsterdam has the world's highest museum density and is home to cultural treasures like the Van Gogh Museum, Anne Frank House, and Rijksmuseum with its world-famous "The Night Watch" by Rembrandt. Nearby you can experience a fishing village known for its authentic Dutch character and see beautiful windmills along the Dutch countryside.

Start planning now to join us in 2024 as you won't want to miss all that the Rhine River and Amsterdam have to offer!

Banff

tart planning your 2024 summer vacation to beautiful Banff! Located in Canada's Alberta province just west of Calgary, Banff is perpetually voted one of the top three most popular tourist destinations in Canada. It also happens to be one of the friendliest and most beautiful resort communities on earth. You will be mesmerized by the fresh mountain air and majestic Canadian Rockies that are as monumental as the surrounding lands.

You and your family will enjoy four nights at the historic Fairmont Banff Springs resort, a world-renowned symbol of Canadian hospitality with its blend of opulence and seclusion designed in the style of a Scottish castle. Offering stunning vistas, few hotels in the world rival the majestic scenery of the Fairmont Banff Springs. Since opening its doors in 1888 the hotel has delivered the highest standards in accommodations and service. Surrounded by the pristine wilderness of Banff National Park, it offers a wide array of dining options, a 27-hole Stanley Thompson championship golf course, shopping and Willow Stream, a European-style spa, where you can rejuvenate tired muscles and soothe troubled spirits. There is something for everyone at the Fairmont Banff Springs resort.

In spite of Banff's popularity, the area remains wild and unspoiled. A leisurely walk will take you to the quaint town of Banff which has retained its 19th century charm with chalet-style architecture and a walkable, casual town center. Banff National Park, boasting 2,564 square miles of spectacular wilderness, is an outdoor enthusiast's dream. Summertime activities include all levels of hiking, biking, mountain climbing and rafting. For those whose idea of an exhilarating activity is searching for the perfect souvenir or unique work of art, you will be thrilled to find a variety of in-town shops and galleries to browse.

After a day of exploring Banff, whether it's an outdoor adventure, shopping, or a day of leisure, there is no better place to unwind than the inviting Rundle Lounge, where you can enjoy your favorite cocktail along with Banff's best mountain views. To satisfy your hunger, you can choose from eight restaurants offering something to please every palate – from the prime cuts of Alberta beef and sustainably sourced seafood of 1888 Chop House to the friendly ambiance and tempting casual fare of Waldhaus Pub and Biergarten.

We look forward to welcoming you and your family to Banff in the summer of 2024.



General Rules

The General Rules apply to the Life or P&C Only Qualification methods. The Life and P&C Qualification rules are found after the General Rules.

General Rule 1 – Campaign Period

December 1, 2022 through February 29, 2024

General Rule 2 – Eligible Lines of Business

All eligible P & C premium growth, including Atlantic Casualty and Auto-Owners Specialty Insurance Company business, will go toward reducing the buy-in cost to travel.

Eligible lines for P & C include all lines of insurance except:

- Flood
- Residual market business
- Atlantic Casualty North Carolina Reinsurance Facility Business

General Rule 3 – Credit for Property and Casualty Policies

Any one policy will be capped at +/-\$20,000. Audits will be capped at +/- \$5,000.

General Rule 4 - Retention Ratio

Each month, your agency's personal lines retention ratio will be compared to the state average personal lines retention ratio, and if your ratio is higher than the state average, you will earn bonus premium to reduce your buy-in amount. In addition, your agency's commercial retention ratio will be compared to the state average commercial retention ratio and, if higher, will earn bonus premium similar to personal lines.

General Rule 5 – Persons Eligible for Travel

Persons eligible for travel: licensed agent and spouse/guest, key agency employee and spouse/guest. Children and grandchildren of agency employees are welcome on all family-

designated Banff trips. A key agency employee must be a full-time employee of the agency to qualify. A full-time employee must be currently employed for a minimum period of six months prior to travel time. Agency and all travelers must be active and in good standing with the company at the time of the trip. Any agency whose monthly account is not in satisfactory condition at travel time will be disqualified.

A change in structure of an agency does not necessarily result in a premium increase/decrease. When such a change takes place, adjustments will be made to achieve equity for all parties.

General Rule 6 – No Substitute Arrangements

No substitute arrangements nor cash payments can be made in lieu of the accommodations furnished you by the company. Auto-Owners pays travelers' coach/ economy airfare, accommodations, certain meals (shown in final itinerary), tips and service charges for all group activities, plus expenses for all events listed in the final itinerary furnished by the company. All other expenses, such as beverages airline luggage fees, extras ordered at table, in-room mini bars, laundry, telephone calls or items of a personal nature, must be paid by the individual incurring such charges.

General Rule 7 – General Intent

The rules and conditions set forth in this brochure convey the company's general intent. Should any circumstances arise bringing about inequities for travelers and/or the company, the company reserves the right to modify rules for any individual or for the traveling group. Should unsettled international conditions or other factors arise, the company reserves the right to modify or terminate the program, but will substitute other destinations or arrangements of equal value. The company reserves the right to modify the rules in order to maintain regulatory compliance.





There are two methods to qualify for an Incentive Travel trip. The Life Qualification method is the "classic" method that has been used since 1969. A new P&C only method allows you to qualify based on P&C premium growth without a life component. Each registration will qualify under the method that will be most advantageous to the agency.

Life Qualification Rules:

Life Rule 1 – Life Requirement to Qualify

For each couple or single attendee, a minimum of 10 Life Company policies (*life, health and/or annuities*) producing \$1,500 or more of first-year commission credit must be received in our home office on or before February 29, 2024 and put in-force by April 15, 2024.

Although every effort is made to accommodate all qualifying travelers, a limited amount of space is available. In order to receive priority reservations, it is highly recommended the minimum Life Company business requirements be met by September 30, 2023.

Life Rule 2 - Life New Business Rules

Campaign credit will be given for first-year commission credit on signed life, health and Item 500/501 annuity applications received in our home office between December 1, 2022 and February 29, 2024, resulting in an issued and paid-for policy by April 15, 2024.

Policy count and commission credit on an Item 500/501 annuity policy will be given with a minimum initial premium payment of \$2,000. (*This minimum does not apply to money received under SEP or SIMPLE plans.*)

In all cases, the maximum life, health and annuity commission credit that will be allowed on any one

insured person or annuitant is \$2,000 per line of business (*Life, Disability Income, Annuity*). A maximum of one policy count will be allowed for each individual, for each line of business of Auto-Owners Life Company. Permanent life insurance (*Universal Life or Whole Life*) and term life insurance (*not including Simplified Issue products*) with a minimum death benefit of \$100,000 each shall be counted as two different lines of business, and earn a policy count for each.

Example: If a term policy over \$100,000 death benefit and a Whole Life policy over \$100,000 death benefit were issued for the same individual, campaign policy count credit will be 2. If two term policies were issued for the same individual, the campaign policy count credit will be 1.

A term policy issued during a previous campaign and converted to a permanent policy (not including Simplified Issue products) will receive policy count and campaign commission credit as described in Life Rule 4.

Life Rule 3 – Premium on Existing Annuities

First-year commission paid on Item 500/501 Annuity premiums received in our home office between December 1, 2022 and February 29, 2024, will earn commission credit.

Example: An \$8,000 annual premium Item 500/501 deferred annuity policy, paid quarterly, that was issued two months before the campaign began, will earn commission credit on the 2nd, 3rd and 4th quarterly premium payments paid during the campaign period. Annuity premiums must be paid during the campaign period to earn commission credit.

A premium payment of \$5,000 or more to an existing Item 500/501 Roth or Traditional IRA, or \$8,000 or

more to any 500/501 non-qualified annuity, SEP or SIMPLE plan, earns a first-year commission credit and a policy count (subject to Rule 6, maximum one policy count per annuitant during campaign).

Deferred annuities of \$25,000 to \$100,000, currently written with the Life Company that are converted to a settlement option during the campaign, will earn one policy count and campaign commission credit of \$100 toward this campaign. Settlement options of \$100,000 or more will earn one policy count and campaign commission credit of 1% of the total value at time of conversion.

Life Rule 4 – Life Policy Count Credits

Perma Term 2 and 3 Universal Life and Disability Income Insurance will earn policy count credit calculated at 150%.

Five Year Simplified Issue Term policies will earn policy count credit calculated at 50%.

Single Premium Immediate Annuities of \$100,000 or more will earn policy count credit calculated at 200%.

All other policies will earn policy count at 100%.

Life Rule 5 – Policies Must be in Force for Credit

Life and health policies for which commission credit was given that are not in force on April 15, 2024, will be deducted.

Life Rule 6 – Advanced Premium Accounts

Money deposited into an Advanced Premium Account will only receive first-year commission and campaign credit when it is transferred to the policy as a payment during the first policy year.

Life Rule 7 – Policies Owned by or on Agency Personnel

Life and Disability Income insurance applications received after September 30, 2023, owned by or on the lives of agents and agency employees, must have the first two years' premium paid at time of issue to receive campaign credit. For Universal Life, only one year's premium is required under this rule. This rule does not apply to annuities, Single Premium Whole Life or 10 Pay Whole Life.

P&C Only Qualification Rules:

P&C Only Rule 1 – P&C Growth Requirement to Qualify

For each couple or single, a minimum of \$385,000 P&C growth for the long trip or \$190,000 for the short trip is needed to qualify. Every additional \$5,000 of premium growth above the minimum required to qualify reduces the buy-in of your trip by \$175.

Although every effort is made to accommodate all qualifying travelers, a limited amount of space is available. In order to receive priority reservations, it is highly recommended the minimum P&C growth requirements be met by September 30, 2023.

P&C Only Rule 2 – Policies Must be in Force for Credit

Your agency's P&C growth throughout the campaign will be displayed on the monthly Incentive Travel production reports. Final P&C growth will be displayed on the February 2024 Incentive Travel production report.

Life Qualification Buy-in Charts

	Increase	First-Year Life Company Policies and Commission Credit Per Couple										
NE RIVER CRUISE BUY-IN	in Property/ Casualty Premium	10 Policies \$15,000	10 Policies \$13,500	10 Policies \$12,000	10 Policies \$10,500	10 Policies \$9,000	10 Policies \$7,500	10 Policies \$6,000	10 Policies \$4,500	10 Policies \$3,000	10 Policies \$1,500	
	385,000	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	
	365,000	FREE	FREE	FREE	FREE	FREE	FREE	65	230	395	560	
	345,000	FREE	FREE	105	270	435	600	765	930	1,095	1,260	
	325,000	475	640	805	970	1,135	1,300	1,465	1,630	1,795	1,960	
	305,000	1,175	1,340	1,505	1,670	1,835	2,000	2,165	2,330	2,495	2,660	
	285,000	1,875	2,040	2,205	2,370	2,535	2,700	2,865	3,030	3,195	3,360	
	265,000	2,575	2,740	2,905	3,070	3,235	3,400	3,565	3,730	3,895	4,060	
	245,000	3,275	3,440	3,605	3,770	3,935	4,100	4,265	4,430	4,595	4,760	
	225,000	3,975	4,140	4,305	4,470	4,635	4,800	4,965	5,130	5,295	5,460	
	205,000	4,675	4,840	5,005	5,170	5,335	5,500	5,665	5,830	5,995	6,160	
	185,000	5,375	5,540	5,705	5,870	6,035	6,200	6,365	6,530	6,695	6,860	
RHINE	165,000	6,075	6,240	6,405	6,570	6,735	6,900	7,065	7,230	7,395	7,560	
	145,000	6,775	6,940	7,105	7,270	7,435	7,600	7,765	7,930	8,095	8,260	
	125,000	7,475	7,640	7,805	7,970	8,135	8,300	8,465	8,630	8,795	8,960	
	105,000	8,175	8,340	8,505	8,670	8,835	9,000	9,165	9,330	9,495	9,660	
	85,000	8,875	9,040	9,205	9,370	9,535	9,700	9,865	10,030	10,195	10,360	
	65,000	9,575	9,740	9,905	10,070	10,235	10,400	10,565	10,730	10,895	11,060	
	45,000	10,275	10,440	10,605	10,770	10,935	11,100	11,265	11,430	11,595	11,760	
	25,000	10,975	11,140	11,305	11,470	11,635	11,800	11,965	12,130	12,295	12,460	
	0	11,850	12,015	12,180	12,345	12,510	12,675	12,840	13,005	13,170	13,335	

	Increase in	First-Year Life Company Policies and Commission Credit Per Couple									
	Property/ Casualty Premium	10 Policies \$15,000	10 Policies \$13,500	10 Policies \$12,000	10 Policies \$10,500	10 Policies \$9,000	10 Policies \$7,500	10 Policies \$6,000	10 Policies \$4,500	10 Policies \$3,000	10 Policies \$1,500
	190,000	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE
	170,000	FREE	FREE	FREE	FREE	FREE	25	190	355	520	685
ŀ	150,000	FREE	65	230	395	560	725	890	1,055	1,220	1,385
	130,000	600	765	930	1,095	1,260	1,425	1,590	1,755	1,920	2,085
	110,000	1,300	1,465	1,630	1,795	1,960	2,125	2,290	2,455	2,620	2,785
	90,000	2,000	2,165	2,330	2,495	2,660	2,825	2,990	3,155	3,320	3,485
	70,000	2,700	2,865	3,030	3,195	3,360	3,525	3,690	3,855	4,020	4,185
	50,000	3,400	3,565	3,730	3,895	4,060	4,225	4,390	4,555	4,720	4,885
	30,000	4,100	4,265	4,430	4,595	4,760	4,925	5,090	5,255	5,420	5,585
	10,000	4,800	4,965	5,130	5,295	5,460	5,625	5,790	5,955	6,120	6,285
	0	5,150	5,315	5,480	5,645	5,810	5,975	6,140	6,305	6,470	6,635

Note: Every \$5,000 in P&C growth will reduce the buy-in by \$175. Every \$1,500 in first-year Life Commission Credit will reduce the buy-in by \$165, which means you can earn a trip on life production alone. Full buy-in charts are available at aotrips.com.

P&C Only Qualification Buy-in Charts

	Increase in Property/ Casualty Premium	Buy-in Amount			
	770,000	FREE			
	750,000	550			
	730,000	1,250			
	710,000	1,950			
	690,000	2,650			
Z	670,000	3,350			
RHINE RIVER CRUISE BUY-IN	650,000	4,050			
SE B	630,000	4,750			
RUI	610,000	5,450			
ER C	590,000	6,150			
RIVE	570,000	6,850			
N	550,000	7,550			
RH	530,000	8,250			
	510,000	8,950			
	490,000	9,650			
	470,000	10,350			
	450,000	11,050			
	430,000	11,750			
	410,000	12,450			
	390,000	13,150			
	385,000	13,325			

	Increase in Property/ Casualty Premium	Buy-in Amount			
	380,000	FREE			
	360,000	675			
7	340,000	1,375			
BANFF BUY-IN	320,000	2,075			
F BU	300,000	2,775			
SANE	280,000	3,475			
	260,000	4,175			
	240,000	4,875			
	220,000	5,575			
	200,000	6,275			
	190,000	6,625			

Note: Every \$5,000 in P&C growth will reduce the buy-in by \$175. Full buy-in charts are available at aotrips.com.

Start earning the trip of a lifetime!

Set Goals

After reviewing the buy-in charts, set your goals high to qualify multiple couples for more than one trip.

Register

Registration will open on March 1, 2023. Pay a reduced deposit until May 31, 2023.

Watch the Video

To learn even more about these exciting destinations, visit aotrips.com!





FAQS

When will I know the travel dates?

We are pleased to offer our travelers several options of group travel dates for each destination. These travel dates will be communicated at a later date.

Can children or grandchildren be included in the trip?

Children and grandchildren of qualified travelers are welcome on family-designated Banff trips.

The children/grandchildren buy-ins and other arrangements will be communicated at a later date.

If I don't have a passport, can I select my travel dates for the Rhine River Cruise or Banff trip while I'm waiting to receive my passport?

No, both trips require a valid passport. Passports must be valid for a minimum of 6 months past travel dates. Copies of valid passports for all travelers must be submitted with your signed hold harmless agreement before trip dates can be confirmed.

My child is in college but works in the agency during the summer months. Do they qualify for the trip?

Yes and no. They are welcome to travel with a key agency employee as a guest. They would not qualify as a full-time agency employee – one who is currently employed, and for a minimum period of six months prior to travel time.

I wish to travel on both trips.

Do I need to obtain the minimum qualifications requirement for each trip?

We would love if you traveled on both trips and we appreciate your business! Each trip requires the established minimum qualification requirement for each couple or attendee.

Can my married daughter and her husband (who are not affiliated with the agency) qualify or "buy-in" for the trip?

Please refer to General Rule 5.

I am a single person traveling by myself. Are my buy-ins the same?

No. Single person buy-ins will be one-half per couple buy-in amount, plus a "single supplement" to be determined at a later date before travel. It is still necessary to meet the minimum qualification requirement.

Will I have to pay taxes on my trip?

We do not schedule any business meetings on these trips so you can enjoy your vacation! The IRS requires us to report any portion of the value of the trip that is earned for free on your agency's 1099. This amount will be included in the 1099 that the agency receives from Auto-Owners in early 2025.

